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MVD Announces New Temporary Office Space in Las Cruces
Move is part of larger effort to expand operations and improve customer service

SANTA FE – A new, temporary MVD office will open by November 1 and it will be located at the Village Plaza Shopping Plaza, according to state MVD Director Ken Ortiz. The move is part of a larger plan to expand operations and improve customer service in Las Cruces and Dona Ana County.

The 2,866 square-foot temporary office will have up to eight new fulltime employees, and will be in service for up to 18 months, until a permanent office can be built in the northeast quadrant of Las Cruces. Ortiz said the lease for the temporary office was signed last week.

Ortiz said he has also approved new part-time employees to work the hours of 10 am to 2 pm in the existing MVD office. These new employees will fill in for employees who take lunch breaks, and recognizes that these hours are when most people come to MVD to conduct business. "MVD is committed to improving customer service and decreasing wait times in Las Cruces and Dona Ana County," Ortiz said. "These new offices and the additional staff will allow us to better serve our customers."

The MVD plans to issue a Request for Proposal (RFP) for the permanent office space by August 31, 2008. The MVD will be looking for an office at least 6,500 square-foot in size, located east of I-25 and south of Highway US 70. The MVD will consider proposals for existing space, or build-to-suit. Inquiries regarding the RFP process should be addressed to: Ken Ortiz, Director of the Motor Vehicle Division at 505-827-2852 or by email at kenneth.ortiz@state.nm.us

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